



INTEGRATED MANAGEMENT SYSTEM POLICY (IMS)

ISO 9001:2015, ISO 14001:2015, OHSAS 18001:2007, KOSHER, HALAL and HACCP

The Bentoproduct Ltd. Integrated Management System policy (IMS) has been established on maintenance and constant improvement of the management system in accordance with the requirements of the following standards ISO 9001:2015, ISO 14001:2015 - environmental management system and OHSAS 18001:2007 - occupational health and safety management system, as well as KOSHER, HALAL and HACCP management systems of food and food ingredients safety, and it is part of our business policy.

Our primary interest is set on establishment and maintenance of a market-oriented business system aimed at fully meeting requests, needs and expectations of all interested parties along with adherence to applicable regulations and optimal business operation costs. We want our products to continuously exceed expectations of our buyers with regard to their quality, organization of delivery, effect on the environment as well as on safety and health of our employees and final users. This commitment is also expressed through meeting specific requirements set by principles of KOSHER, HALAL and HACCP standards.

We would like to build a business relationship with our customers based on recognizing mutual goals and interests, stimulating joint search for solutions in case of difficulties, and particularly encouraging the cooperation between technology departments.

We want to ensure high quality of our input materials, energy products and services through building partnership relations with our suppliers and in this way, create significant preconditions for the achievement and maintenance of top quality of our products.

We strive to build a relationship with our employees based on mutual trust, and by taking into account different needs of each employee, we tend to introduce high standards for improvement of occupational health and safety that would allow us to achieve and maintain an exceptional work environment in which each individual will have the opportunity to demonstrate his/her best work qualities and skills.

We have committed ourselves to encourage an efficient, constructive and creative approach to performing work tasks and thus enable constant development and innovation in the work process, paying attention at the same time to raising employees' awareness of preventive measures for constant improvement of safety and health, as well as of their active approach in realization and enhancement of measures for prevention of harmful effects on the environment and measures for its improvement.

We would like to develop the awareness of our management and all employees for the needs of the local and broader social community and to be extra sensitive when it comes to recognizing the adequate ways of providing support to solve the current community problems.

It is a duty of the management and all employees to actively take part in identifying the non-compliance of the process with the adopted standards and procedures, in proposing improvements and optimization of the process and procedures in order to implement integrated management system policy and its goals more successfully, in a way that such behaviour is accepted as an integral part of our organizational culture.

Šipovo, 20/07/2016

General Manager

Saša Grbić