



INTEGRATED MANAGEMENT SYSTEM POLICY (IMS)

ISO 9001:2008, ISO 14001:2004, OHSAS 18001:2007, KOSHER, HALAL and HACCP

The Bentoproduct Ltd. integrated management system policy (IMS) makes an inherent part of our business policy, while it is based on maintenance and constant improvement of quality management system in accordance with requirements of the standards within ISO 9001:2008 series, ISO 14001:2004 - environmental management system and OHSAS 18001:2007 - occupational health and safety management system, as well as KOSHER, HALAL and HACCP management systems of food and food ingredients safety.

Our primary interest is set on establishment and maintenance of a market-oriented business system tending to fully meet requests, needs and expectations of all interested parties along with adherence to applicable regulations and optimum business operations costs. We want our products to continuously exceed expectations of our buyers with regard to their quality, organization of delivery, effect on the environment as well as on safety and health of our employees and ultimate users. This commitment of ours is also expressed through meeting specific requirements set by principles of KOSHER, HALAL and HACCP standards.

We want to create such a business relation with our buyers that tends to recognize common goals and interests, as well as to stimulate common seeking of solutions for contingent difficulties and problems, particularly stimulating cooperation at technology level.

We want to provide a very high quality of input materials, energy generators and services through creation of partner relations with our suppliers, and thereby to create relevant preconditions to reach and sustain the premium quality of our products.

We strive to build a relation based on mutual trust with our employees and to achieve and sustain an excellent work environment by heeding their various needs as well as introducing high standards for improvement of employees' health and safety, which environment would facilitate each individual's expression of their best work qualities and abilities.

It is our commitment to stimulate efficient, effective, constructive and creative approach in performing work tasks and thereby to facilitate permanent development and innovation within the work process, also heeding to raise employees' awareness of preventive measures for constant improvement of safety and health level as well as of their active approach in realization and enhancement of measures for prevention of harmful effects on the environment with measures for the improvement thereof.

We want to develop awareness of the Management and the employees on needs within the local community or the society, as well as to show above-average sensitiveness when it comes to recognizing adequate ways to render support in providing solutions to actual problems within the community.

It is a duty of the Management and all employees to actively take part in identifying where the process fails to comply with the adopted standards and procedures, in proposing improvements and optimization of the process and procedures in order to implement integrated management system policy and its goals more successfully, while that would be done in such a way that such behaviour is accepted as a part of our organizational culture.

Šipovo, 20/07/2016

General Manager

Saša Grbić